

Blue Prism Technical Master Course

COURSE DESCRIPTION

This course covers various aspects of setting up and maintaining Blue Prism infrastructure, such as Blue Prism installation, Login Agent, incident management, versioning, and system setup.

GENERAL INFORMATION

course length: 1 day
classroom size: 6-8 trainees
type of training: live instructor-led
way of delivery: standard or virtual classroom
prerequisites: IT background

WHO IS THIS COURSE FOR

IT Specialists / Blue Prism Developers who will be responsible for setting up & maintaining Blue Prism infrastructure.

COURSE OVERVIEW

- Blue Prism installation & Licensing.
- Blue Prism System Manager.
- Login Agent.
- Infrastructure Monitoring.
- Remote Access Tools.
- Incident Management & Investigation.
- Digital Exchange

COURSE OBJECTIVES

- To familiarize attendees with Blue Prism infrastructure.
- To teach them how to:
 - install Blue Prism,
 - work with System Manager,
 - configure Login Agent,
 - handle incidents,
 - manage process versioning
(see *detailed agenda for more*).

COMPLETION CERTIFICATE

Upon a successful course completion NEOOPS will issue a Course Completion Certificate.

DETAILED AGENDA

Blue Prism Installation and Licensing

- Blue Prism Components
- Planning Phase
- Blue Prism Installation - Practical Exercise
 - Application Server Installation
 - Runtime Resource / Interactive Client Installation
 - Scripted Installation
- Scaling Up Best Practice
- Disaster Recovery
- Load Balancing
- Licensing

Blue Prism System Manager

- Workflow
- Security
- Audit
- System Settings

Login Agent

- Installation
- Login Agent Configuration
- Login Agent Communication
- Practical exercise
- Troubleshooting

Infrastructure Monitoring

- Considerations
- Best Practices for monitoring Blue Prism infrastructure
- Alerts exercise

Remote Access Tools

- Considerations
- Best Practices
- Practical exercise

Incident Management & Investigation

- Exception handling
- Types of exceptions
- Human intervention
- Logging

Digital Exchange

- Intelligent Automation Skills
- Blue Prism Ecosystem